

## Three principles for feedback that students can use

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These principles are based on research carried out by Mirabelle Walker, a Teaching Fellow in one of one of the Open University's CETLs, the Centre for Open Learning in Mathematics, Science, Computing and Technology (COLMSCT).

- 1. Give plenty of comments that relate to the student's skills development. Students usually find it straightforward to use such comments to improve their performance.
- 2. When giving a comment that relates to the content of an answer, include an explanation - that is, explain a correction, say why you are suggesting different content, etc. Many students are unable to move their conceptions closer to those expected unless you explicitly help them to 'bridge the gap'.
- 3. When praising some relatively complex aspect of an answer, explain why it's good. Students may not have made explicit to themselves the elements of good work; if you do so they have a higher chance of repeating their success.

## A word of explanation

Comments that relate to students' skills development are comments on such matters as: answering the question set; using references appropriately; structuring an answer (whether text, mathematics or diagrams); using evidence, examples, etc. appropriately; using correct English; etc.

Comments that relate to the content of an answer are comments on such matters as: how accurate the answer is; what had been included and omitted; etc. They also include points of clarification.



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